

Top 5 Tips to Help Your CDI Team Review 100% of Patient Charts

Reviewing 100% of patient charts seems like an unattainable goal for most CDI teams, through no fault of their own. With 30,000 data points per patient chart and over 156,000+ ICD-10 codes to consider, manually conducting an exhaustive review of every chart is impossible.

Luckily, what's impossible for the human eye is possible with advanced clinical AI. Check out our top five tips to help your CDI team harness the power of clinical AI to review 100% of patient charts.

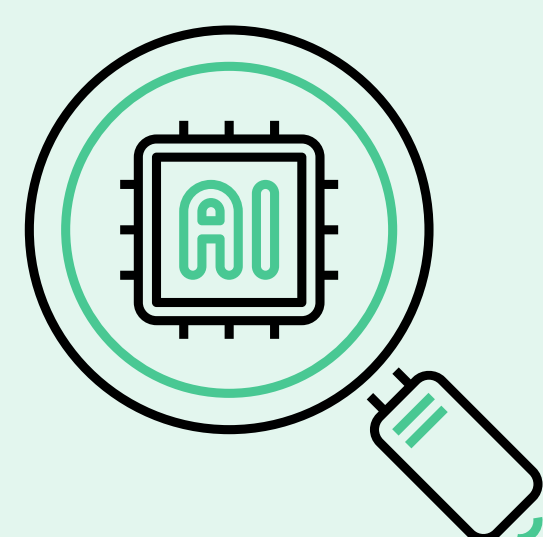
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Tip 1: Invest in the right technology

AI is a buzzword in healthcare — to say the least. But it's important to note that not all AI is created equal. The best solution for your CDI team is the one that aligns with your specific needs and the quality of your data. Sure, you don't need to fully understand the ins, outs, and intricate nuances of AI, it's helpful to know the AI basics.

Bonus tip:

This is a good starting place to understand how AI is used within CDI and healthcare.



Make sure to choose AI that integrates smoothly into your existing workflows without causing disruptions. The right solution will enhance your team's efficiency and ensure all patient charts are reviewed with accuracy. When evaluating AI, consider both the upfront hard costs and soft costs, such as time spent on training and implementation.

Investing in the right AI has been made easier with new payment models like results-based pricing. These models mean hospitals only pay for findings their CDI team approves and bills, reducing risk and making the investment scalable.

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Tip 2: Look beyond historical diagnosis patterns

Many hospitals use technology to help find commonly missed diagnoses by recognizing patterns and implementing rules to trigger a review. While this can be helpful, it doesn't paint the entire picture of patient care received.

Rule-based algorithms:

Only triggers a chart review if the chart matches set rules that were previously outlined. Relies on patterns and will not be able to capture nuances in patient charts.

Machine learning:

AI that can adapt and become smarter as they ingest more data. Uses algorithms to learn and improve as it goes.

Advanced AI goes beyond rules-based systems by connecting the dots between different data points, analyzing every chart for missing or incorrect diagnoses. With prioritization technology, CDI teams are still doing manual review work and not reviewing every chart. With AI reviewing 100% of charts, CDI teams can focus on validation and corrections, using their clinical expertise to make the final call.

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**Tip 3:
Capture what isn't documented**

Ever heard the saying, "If a tree falls in the forest and no one is around to hear it, does it make a sound?" Similarly, if a missing diagnosis isn't documented in the physician's notes, can it still be detected?

With advanced clinical AI, the answer is yes. AI has evolved to simulate clinical reasoning, connecting the dots between vitals, medications, labs, and other data — even when the physician notes don't provide the complete patient story. This capability allows your team to catch diagnoses that would otherwise be missed, filling in the gaps with data-driven insights. Pretty futuristic, right?

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**Tip 4:
Provide evidence-based education**

The best type of feedback? Constructive. For your CDI team to improve, they need to understand the why and the reasoning behind the changes they make to diagnoses. Today's AI can provide clear explanations for why a diagnosis was flagged, along with evidence to support it.

This enables your team to make informed decisions and helps foster a culture of continuous learning. Additionally, robust reporting tools can track key metrics like agreement rates between CDI and coding teams, highlighting areas for targeted education.

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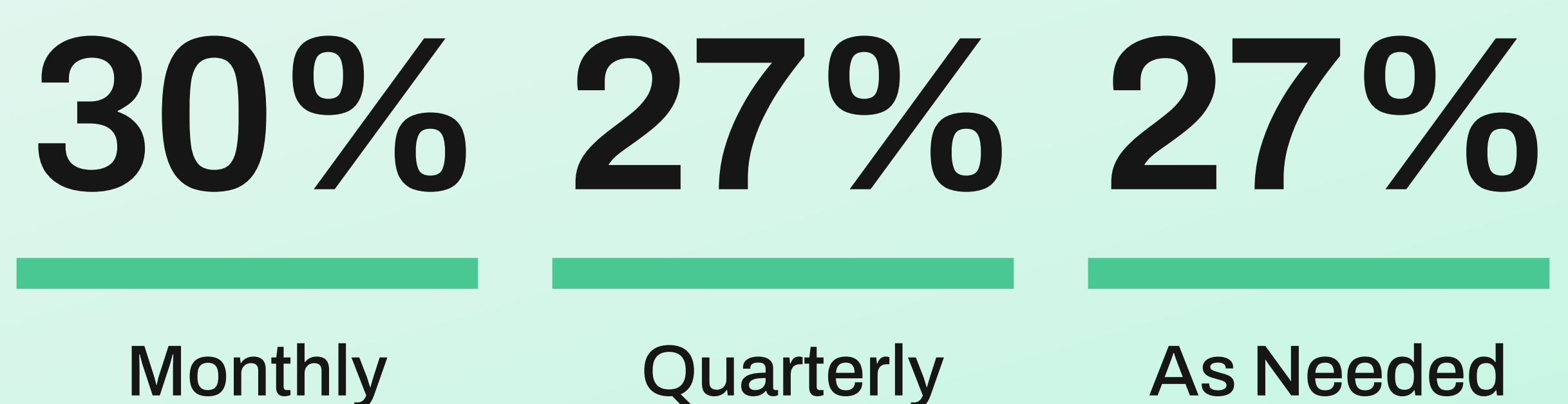
**Tip 5:
Set a consistent feedback schedule (and keep it!)**

Speaking of education — internal training sessions are often the first to be cut when schedules are tight, but skipping them can lead to repeated mistakes that tank productivity in the long run. That's why it's crucial to educate both CDI specialists and physicians regularly so they remain aligned in their pursuit of accuracy and revenue integrity.

If incorrect or missing diagnoses aren't addressed when they're caught, the same mistakes will continue to happen. But providing feedback for physicians and CDI specialists every time a corrected diagnosis is discovered most likely isn't feasible, so develop a system that works well for your staff. Whether it's monthly, quarterly, or as-needed feedback sessions, the important thing is to stick to a schedule that ensures both groups stay informed.

According to a survey of more than 800 CDI professionals, physician education varies greatly across the board.

Frequency of physician education sessions



Source: 2024 ACDIS Industry Overview Survey

No two hospitals are alike, so it's important to offer feedback in a way that works for your staff.



Help your CDI team review every chart

Patients are getting sicker, making it more challenging to accurately document their conditions. And with an increasing number of diagnoses and codes, it's nearly impossible for the human eye to catch every error. But with advanced clinical AI, your team can review every of chart, boosting revenue and improving patient care outcomes.

Ready to take your CDI team to the next level? Let's talk about how clinical AI can help your team review 100% of patient charts, recover millions in missed revenue, and improve quality scores.

[Reach out today!](#)